

LifeLine Service by Xchange Telecom

What is LifeLine Service and How Do I Qualify?

Xchange LifeLine service makes phone service affordable for low income households. If you are enrolled in one of the programs listed below, you automatically qualify to enroll in one of our discounted phone plans.

- Food Stamps (FS)
- Medicaid
- Safety Net Assistance
- Family Assistance
- Supplemental Security Income
- Veteran's Surviving Spouse Pension
- Veteran Disability Pension
- Home Energy Assistance Program

Proof of Program Documentation Includes:

- A photocopy of your benefit card.
(Do not send your original)

Is your household income at or below 135% of the Federal Poverty Level?

Household Size	Gross Annual Income
1	\$14,040
2	\$18,900
3	\$ 23,760
4	\$28,620
5	\$33,480
6	\$38,340
7	\$43,200
8	\$48,060
Each add'l member add \$4,860	

Proof of Income Documentation Includes:

- Copy of your most recent federal or state tax return
- Pay stubs from the last month
- Social security statement of benefits
- Veteran Administration statement of benefits
- Unemployment/Worker's Compensation statement of benefits
- A divorce decree or child support documents
(Do not send your original)

Xchange LifeLine Services Provides You With:

- Monthly discounted phone line
- No Deposit Required
- Free Blocking of 900 and 976 Numbers
- Free Toll Restrictions

To apply for the discounted phone service, please complete the application and return it along with your proof of eligibility. You are required to prove your eligibility when subscribing to LifeLine services. **Do not send original copies.** You may send in a photocopy of your benefits card with the application. If you only receive HEAP, please send a copy of your approval notice or a copy of a recent utility bill showing your HEAP benefit.